CHANGE NOTICE FOR MANUAL

DATE: April 1, 2021

MANUAL: Energy Programs Manual

TO: County Directors of Social Services

CHANGE NO: 01-2021

SUBJECT: Revisions of Manual Sections 300

EFFECTIVE: May 1, 2021

I. BACKGROUND

The purpose of this change notice is to update the LIEAP application processing timeframes and to update the vulnerability definition.

II. SPECIFIC CHANGES

A. Sections 300, Low Income Energy Assistance Program (LIEAP)

- 1. Updated section 300.04 A, Application Procedures
- 2. Updated section 300.06 B, Action Taken When an Energy Programs Application is Taken by the County
- 3. Updated 300.08 4, Vulnerability

III. IMPLEMENTATION INSTRUCTIONS

Updated LIEAP application processing timeframes for applications taken and processed on and after January 13, 2021 has taken effect and will be added to policy on May 1, 2021 along with additional policy changes. If you have any questions regarding this information, submit to OST at dss.policy.questions@dhhs.nc.gov

Sincerely,

Carle & West

Carla L. West, Senior Director of Economic Security Economic and Family Services, Division of Social Services

CLW/js Attachments (1) EP 300